



Return Form

Please type in the appropriate information below, then print the form. (Or you may print the form and complete it by hand).
Have a Question? Please call us at 1-800-254-1545

Step 1 Fill in personal information

Order #: (if available) _____

Original Purchase Information:

Name: _____

Billing Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

Step 2 Complete the chart below for the item(s) you are returning for a refund

Want a different size or style? Please place a new order

Items returned for a refund				
RETURN REASON CODE	STYLE #	SIZE	COLOR	ITEMS OR PAIRS
R21	Example	M	Pink	1

RETURN REASON CODE	Reason
R17	Quality/Defective product
R18	Does not fit
R19	Not as described
R20	Wrong item sent
R21	Changed my mind

If you use our Return Label, \$6.95 will be deducted from your refund.

Comments: _____

Step 3 Print return label

For RETURNS, use the pre-paid postage return label at hanes.com/returns. The cost of using the pre-paid postage return label is \$6.95 and will be deducted from your refund.

OR, if you prefer, return your item(s) using the delivery service of your choice. Items must be returned pre-paid.

**Mail to: Hanes Returns
P.O. Box 5000
Rural Hall, NC 27098**

Step 4 Pack your items

Place your items in a secure package, removing or covering any labels on the package. Include both the "Return Form" and your packing ticket with your return package.

Allow 3-4 weeks for us to process your return. Original shipping and handling fees are not refundable.